

BYSAVANNA - Revocation Form

Please only fill in and send this form if you wish to revoke your purchasing agreement with BYSAVANNA (you may also return this form by email).

Return address:

BYSAVANNA

Geestbrugkade 18a

2281 CV Rijswijk

The Netherlands

Or

info@bysavanna.com

I, as a customer of BYSAVANNA, herewith inform you that I wish to revoke our agreement regarding the sales of the following goods:

- Order number:
- Article name / Article names (Please specify the quantity per article):
- Date of Purchase:
- Customer name (first name and last name):
- Customer address (as used when placing the order):
- Customer signature (only required in case the printed form is returned by mail to the return address):
- Return date of the Revocation Form:

IMPORTANT: In case your order arrived damaged or incomplete, please contact our customer care team within 24 hours after receipt of the order through info@bysavanna.com

Should you wish to return your order because of any other reason than the above, the following criteria must be met:

- The product must be complete, without any damage, and in unused condition;
- The trial period of 14 days after receipt has not yet passed;
- The product must be returned in the original, undamaged (factory) packaging;
- The packing slip must be attached to the shipment (this enables us to identify you as our BYSAVANNA customer and to process your return shipment)

Please visit www.bysavanna.com for our general Terms & Conditions

In case all four of the above mentioned criteria have been met, you may send your return shipment to:

*BYSAVANNA
Geestbrugkade 18a
2281 CV Rijswijk
The Netherlands*

BYSAVANNA strongly advises you to ship your parcel in a proper packaging and as registered and fully secured shipment. Should anything go wrong with your return shipment, you may then be able to hold your carrier responsible for the damages or loss of the shipment. Please note that the return shipment takes place at your own risk and at your own cost. You must save the (digital) documentation containing the tracking information for your return shipment.

Any credit that becomes due as a result of your returned shipment, will be transferred within 14 days after receipt of the return shipment (we will transfer the amount due to the bank account, credit card account or Paypal account that was used for the payment of your order).

Please help us to understand the reason of your return shipment by circling or multiple reasons below.

1. I regret the purchase of this product
2. I received the wrong product
3. The product arrived in damaged condition
4. The product arrived incomplete
5. The product arrived with delay
6. The product did not match my expectations
7. The case is too small
8. I do not like the colour of the product
9. The product is too heavy
10. The product is too light
11. Another reason:

Please reach out to our customer care team through info@bysavanna.com in case of any questions regarding your purchase.

Thank you.

BYSAVANNA